



AUSTRALASIAN

RAIL INDUSTRY AWARDS

MELBOURNE 2022

Wednesday 14 September 2022

6.30pm - 11.30pm

Crown Towers Melbourne

Nomination Guide



railindustryawards.com.au



AUSTRALASIAN

RAIL INDUSTRY AWARDS

MELBOURNE 2022

Table of Contents

About the awards	3
Key dates	3
Awards dinner	3
Award categories	4
Committee	4
Value and benefits	5
Awards benefits and prizes	5
Award winner prizes	5
Who can be nominated?	6
Conditions	7
Terms and conditions	7
Judging	7
Sponsorship	8
Gold Sponsor	8
Award category sponsors	9
Supporting sponsors	9
Supporting partners	9
Become a sponsor	10
Nominations	11
How to nominate	12
Individual awards	14
Project awards	22
Privacy	34



ABOUT THE AWARDS

The Australasian Rail Industry Awards (ARI Awards) is a platform for individual and company achievements in the rail industry to be recognised and celebrated. They promote diversity, excellence and innovation for the betterment of rail – we encourage all to participate.

The 2022 ARI Awards are open to any individual working in the rail industry and organisation operating in or affiliated with rail (in Australia and New Zealand only).

We look forward to bringing the industry together again for a face-to-face gala dinner to celebrate this year's awards. The ARI Awards Dinner will take place on Wednesday 14 September 2022 in the elegant Palladium Room at Crown Towers Melbourne.

“An unmissable occasion on the rail industry events calendar.”

Proceeds from the ARI Awards go to the TrackSAFE Foundation, a registered harm prevention charity established by the industry to reduce near collisions, injuries and fatalities on the rail network from suicide and reckless behaviour.

This national showcase of the industry's achievements is proudly presented by the:

- **Australasian Railway Association (ARA)**
- **Institution of Railway Signal Engineers (IRSE)**
- **Railway Technical Society of Australasia (RTSA)**
- **Rail Track Association Australia (RTAA)**
- **Permanent Way Institution (PWI) – NSW**
- **Rail Industry Safety and Standards Board (RISSB)**

Key dates

Nominations Open

Friday 29 April 2022

Nominations Close

Friday 24 June 2022

5pm AEST

Finalists Announced

Wednesday 3 August 2021

Winners Announced

Wednesday 14 September 2022

Awards dinner

Date

Wednesday 14 September 2022

Time

6.30pm – 11.30pm AEST

Where

**Palladium Room
Crown Towers Melbourne**

Tickets

Individual \$275 including GST

[Click here to purchase tickets](#)



Awards categories

Individual awards

- Signalling and Systems Engineering Excellence (IRSE)
- Emerging Rail Specialist Award (RTAA)
- Young Achiever Award (PWI NSW)
- Young Rail Professional Award (RTSA)
- Career Achievement Award (ARA)

Project or organisation awards

- Freight Rail Excellence Award (ARA)
- Heavy Haul Excellence Award (ARA)
- Passenger Operations Excellence Award (ARA)
- Infrastructure Project Excellence Award (ARA)
- Supplier Excellence Award (ARA)
- Safety Excellence Award (RISBB)
- Customer Service Excellence Award (ARA)
- Employee Engagement Excellence Award (ARA)
- Rail Innovation of the Year Award (ARA)
- Sustainability and Environmental Excellence Award (ARA)
- Diversity and Inclusion Excellence Award (ARA)
- Wellbeing in Rail Award (TrackSAFE Foundation)

The Awards Committee

The ARI Awards are supported by a dedicated committee, who oversees the nomination and judging process. The ARA Awards Committee includes representatives from each of the awards supporting organisations. The 2022 Committee members are:

Caroline Wilkie (ARA)

James Donovan (RTAA)

Georgina Hartwell (IRSE)

Nathan Lorient (RTSA)

Mark Harris (PWI NSW)

Graham Jackson (RISBB)

For any enquiries about the nomination process, sponsorship or further details, please contact us at awards@ara.net.au.





Awards benefits and prizes

Entering the ARI Awards provides the chance to recognise the contribution of you and your team to the rail industry. Nominating for an award provides an opportunity to:

- Evaluate your business
- Network with industry leaders and peers
- Increase media and brand awareness
- Showcase your success to the industry and the public
- Increase your business profile
- Receive recognition for your hard work and business excellence

Award winner prizes

Each award winner will receive:

- Trophy and a framed certificate
- Feature article in media partner's publication
- Exclusive use of the ARI Awards winner logo
- Other benefits arranged by RTAA, RTSA, IRSE, PWI and RISSB for their respective awards (see award information for more details)

Award finalists:

Judges will select up to four entries as finalists for each award category. Finalists will be notified on Wednesday 10 August.

Each award finalist will receive:

- One 50 per cent discounted ticket for a selected company representative (if a company award) or individual to the ARI Awards Dinner
- 10 per cent discount for a company table booking
- Exclusive use of the ARI Awards Finalist logo
- Other benefits arranged by RTAA, RTSA, IRSE, PWI and RISSB for their respective awards (see award information for more details)





Who can be nominated?

Read the award category criteria to see who is eligible to be nominated. The ARI Awards are open to any individual working in the rail industry and organisations operating in or affiliated with rail (in Australia and New Zealand only).

The ARI Awards promote diversity, excellence and innovation for the betterment of rail – we encourage all to participate. Nominations can be made by the nominee themselves or by another person.

An ARI Award nomination goes a long way. What better way to:

- Thank an employee for their commitment and dedication to your company
- Show someone you acknowledge their achievements
- Promote a company for its leadership in innovation
- Have a product or service recognised nationally by industry leaders





Terms and conditions

The following terms and conditions apply to all ARI Awards entrants:

- No late applications will be accepted
- Applications must be made via the online platform, evalato
- Supporting documents may be uploaded as part of the online nomination process
- Nominees must be working in the rail industry, or be affiliated with the rail industry i.e. consulting, supplying etc
- Applicants must meet the entry criteria for the specific award to be eligible
- Self-nominations are allowed, but individuals submitting self-nominations must supply third party endorsement and referee contact details
- Winners will be announced at the ARI Awards Dinner event on Wednesday 14 September 2022. The only exception is the Young Achiever Award (PWI NSW). PWI will contact the winner before the event
- Finalist companies may select one representative to accept the award, announced at the ARI Awards Dinner. This person must be one of the registered attendees outlined in the finalist entitlements
- The ARA reserves the right to use non-confidential details, distribute media and own photographs for publicity purposes pertaining to the Awards and the ARA
- Contact details may be made available to sponsors (with permission)
- All applications are treated with the strictest confidence
- The decision by the judging panel in each category is final

Judging

Nominations received under each ARI Award category are assessed by an independent judging panel. The judges will be looking for:

- New innovations and ideas
- Practical, applicable solutions
- Financially sound businesses
- Passion and commitment to the rail industry
- Overall professionalism
- Clear and concise answers to all questions





Gold partner



Frauscher Sensor Technology is the leading supplier of wheel detection and axle counter technology. The company's mission is to make it simpler for system integrators and railway operators to obtain the information they need to run, monitor and protect their operational network.

Founded in Austria over 30 years ago, Frauscher today has locations all over the world to provide local services and support for over 150,000 installations in more than 40 countries. It's Australian entity, based in Melbourne, supports systems across the country working closely with operators such as MTM, V/Line, PTA, DPTI, ARTC, Queensland Rail and Aurizon to provide planning, training, supply and support.

Frauscher Sensor Technology Australia strongly supports the encouragement of young people into the rail industry and is proud to sponsor the Career Achievement Award.



Award category sponsors



Supporting sponsors

Railway DIGEST

Supporting partners





Become a sponsor

The ARI Awards Dinner offers a unique opportunity to applaud and support excellence and innovation in the Australasian rail industry. This will provide exceptionally broad promotional and branding opportunities to the awards sponsors.

Remaining sponsorship opportunities:

- Platinum Sponsor
- Silver Sponsor
- Freight Rail Excellence Award sponsor
- Heavy Haul Excellence Award sponsor
- Passenger Operations Excellence Award sponsor
- Infrastructure Project Excellence Award sponsor

- Supplier Excellence Award sponsor
- Customer Service Excellence Award sponsor
- Employee Engagement Excellence Award sponsor
- Diversity and Inclusion Excellence Award sponsor

Explore the sponsorship prospectus **here**.

For more information, contact the awards team at **awards@ara.net.au**.





How to nominate

All nominations must be submitted online at railindustryawards.com.au

In 2022, the ARI Awards nomination and judging process will be managed via Evalato, an online awards management platform, which can be found at railindustryawards.com.au.

All nominators will need to create an account and submit their nomination/s online.

Each award category will have its own nomination form within the platform.

You can save a nomination before submitting it. After you have submitted the nomination, the award judges will commence their reviews.

Finalists will be announced on Wednesday 10 August 2022. You will be notified about whether your nomination has progressed to the finals at this time.

CATEGORY	QUANTITY
Signalling & Systems Engineering Excellence Award (IRSE) ?	+
Emerging Rail Specialist Award (RTAA) ?	+
Young Achiever Award (PWI NSW) ?	+
Young Rail Professional Award (RTSA) ?	+
Safety Excellence Award (RISSB) ?	+
Customer Service Excellence Award (ARA) ?	+
Employee Engagement Excellence Award (ARA) ?	+
Freight Rail Excellence Award (ARA) ?	+
Rail Innovation of the Year Award (ARA) ?	+
Sustainability and Environmental Excellence Award (ARA) ?	+
Diversity and Inclusion Excellence Award (ARA) ?	+
Wellbeing in Rail Award (TrackSAFE) ?	+
Career Achievement Award (ARA) ?	+
Infrastructure Project Excellence Award (ARA) ?	+
Passenger Operations Excellence Award (ARA) ?	+
Supplier Excellence Award (ARA) ?	+
Heavy Haul Excellence (ARA) ?	+

Already registered? [Log in](#)

Your data is encrypted with the latest SSL security protocols.

Powered by evalato

[CREATE A NOMINATOR ACCOUNT](#)



NOMINATIONS

Once you have created an account, you will be able to complete your submission using a form like the one below.

**Young Rail Professional Award (RTSA)**

Please ensure you have read the full terms and conditions in the [ARI Awards 2021 Nomination Guide](#), before submitting a nomination for the ARI Awards 2021.

The full details for this Award category can be [found here](#)

Young Rail Professional Award (RTSA)

Nomination Form

NOMINATION DETAILS

Name*

TEST - Sal	Jenner
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QUESTIONS

1) The nominee had no more than 10 year's working experience in the rail environment, as of 1 January 2022*

Yes
 No

2) How long has the nominee worked in the rail industry and what positions have they held?*

3) During their time in the rail industry, what notable projects/activities has the nominee initiated and/or led?*

0 / 400



Signalling and Systems Engineering Excellence

IRSE

Institution of Railway Signal Engineers
AUSTRALASIAN SECTION

This category is open to individuals who contribute to the overall success of the operation of our railways. The individual must have demonstrated their ability by delivering improvements for our railway industry across one or more of the following disciplines noting the list is for guidance only and is not exhaustive:

- Signalling on-board
- Signalling wayside
- Centralised train control and automation
- Individual train operation and automation
- Business management, passenger and freight information
- Fixed wayside or above rail asset protection and monitoring
- Station and tunnel protection
- Wagon loading and unloading
- Data and voice communications
- Private and public fixed and wireless networks
- Cyber security

In progressing the development, integration and application of new and innovative technologies to rail infrastructure and operations, the individual has demonstrated some or all of the following:

- Leadership and innovation capability in applying the technologies to railways
- Applied systems engineering principles in the development and application of the technologies to railways through

the definition of system concepts, functionality, requirements, human factors and traceability etc.

- Conducted or overseen the necessary verification and independent validation of the system in terms of its functional operation, safety, and reliability
- Acted in a senior position responsible for the implementation of a particular project that captures the essence of the criteria

Note: The judges may interview the nominee before making a decision on the winner.

Criteria

This category is open to individuals who contribute to the overall success of the operation of railways. The nominee is required to meet each of the following criteria:

- Worked within the Australasian rail industry for at least 15 years
- Challenged the accepted norm in an attempt to promote debate and innovation on a specific issue(s)
- Been a demonstrated catalyst for change
- May have seen through the implementation of a particular project(s) involving a change process

Questions to address

1. How long has the nominee worked in the rail signal and telecommunications/ train control systems industry and what positions have they held? (200-word limit)
2. During the nominee's time in the rail S&T industry, what notable projects and/or activities has the nominee been involved in or led that shows the nominee's outstanding leadership and personal integrity? (400-word limit)



INDIVIDUAL AWARDS

3. Provide examples of projects and/or activities that the nominee has been involved in or led that highlights the nominee's creativity and innovation capabilities. (400-word limit)
4. Provide examples of projects and/or activities that the nominee has been involved in or led that highlights the nominee's ability to thoroughly test and prove the safety of the technology for rail applications. (400-word limit)
5. Provide examples of projects and/or activities that the nominee has been involved in or led that highlights the nominee's ability apply systems engineering principles in the development or application of new technology. (400-word limit)
6. Provide examples of projects and/or activities that the nominee has been involved in or led that highlights the nominee's ability to adequately address human factor issues in adopting new technology in railways. (400-word limit)
7. What did these projects/activities achieve for the operation of railways? Please provide figures if possible and appropriate (500-word limit)
8. In 200 words or less, why should the nominee receive the Signalling & Systems Engineering Award? (200-word limit)
9. Do you give permission for key points from your nomination, to be shared with the wider rail industry? See supporting document (c) below.

Supporting documents

- a. Supporting Material – must provide evidence of their direct involvement in their chosen examples, any such evidence provided will be kept confidential to the judges. Note that supporting material in the form of a CV is unlikely to satisfy the criteria. (10-page limit)
- b. Endorsement – if you are self-nominating, a second/third party endorsement and referee contact details must be provided if self-nominating for this award (Four-page limit)
- c. Overview of Nomination (A4) – please upload an overview of your nomination with contact details, for inclusion in the Rail Knowledge Bank and awards website. (one-page limit)

Late applications will not be accepted, unless at the discretion of the IRSE Award Chair.



Emerging Rail Specialist Award (RTAA)



The RTAA Management Committee has created an annual Emerging Rail Specialist Award for excellence and applied innovation to be awarded to an eligible emerging rail specialist. Eligible nominees may be a specialist in a range of railway fields and are not required to be an engineer.

Specialist railway fields include (but are not limited to):

- Rail Infrastructure (such as Track and Civil, Signalling and Communications, Power and OHLE)
- Rolling Stock
- Railway Operations, Maintenance, and Logistics
- Research / Academia
- Safety Management
- Construction / Project Management
- Community Engagement

The Award recognises and encourages the contribution of emerging rail specialists in the early stages of their career within the rail industry. The award is aimed at rail professionals with less than 12 years' total experience, to include not only those young in age, but also those who have had career breaks or changes. This aligns with one of the RTAA's key focus areas, as articulated in the RTAA Strategic Plan, to make rail more inclusive for everyone.

Eligibility

The Emerging Rail Specialist Award is open to individuals who are:

- Either employees of current Corporate RTAA members, or are a Personal RTAA member – **join the RTAA here**
- Have between one and 12 years (Full Time Equivalent) rail experience as at 1 January 2022
- Have a minimum of three years (Full Time Equivalent - post High School) relevant work experience
- Can demonstrate their key involvement in the rail industry locally or internationally
- Are Australian or New Zealand citizens and/or permanent residents
- Agree with the RTAA's rules and procedures for recipients

Previous winners of the RTAA Award (or similar awards such as the PWI Young Achiever's Award) will not be eligible for a period of no less than five years from the time of their winning the Award. This ineligibility only applies to previous winners and does not preclude previous runners-up or highly commended entrants from either Award from applying.

Criteria

Nominations will be assessed on two components:

1. A technical paper or report (or similar)
2. A brief presentation to the RTAA Judging Panel

The evaluation criteria and weighting for the Emerging Rail Specialist Award are provided below.



INDIVIDUAL AWARDS

Quality of Paper	10
Difficulties overcome	20
Degree of applied innovation	30
Ongoing benefit to the rail industry	20
Technical excellence	20
Presentation	50
Individual's Contribution to Rail Industry	10
Quality of Presentation	10
Personal Involvement	10
Degree of Applied Innovation	10
Responses to Questions	10
Total:	150

Additional notes

Regarding applied innovation, entrants should describe how their project / work relates to best practice, how they developed their project and progressed it further.

The subject of the paper / presentation should relate to the entrant's current role, and their employer will be required to provide a reference.

However, entrants will be considered where they have moved into a different role following submission of the application. A referee from their previous role, relevant to the application, will be required in this instance.

All criteria need to be clearly addressed, articulated, and evidenced by the entrants. The applicant must also clearly articulate their personal involvement and contribution on the project / work and declare if support or supervision was required

Referees

The application must be accompanied by a minimum of two, and a maximum of three, supporting referees who can attest to the application and the entrant's eligibility to apply.

- At least one referee must be an RTAA member, either as a corporate member or as a personal member
- At least one referee must be the entrant's current employer (or employer relevant to the project being submitted as part of the application)

Judging panel

The judging panel will consist of at least four members of the RTAA Award Sub-Committee, as led by the RTAA's Award Chair. Members of the panel include RTAA Corporate members and others where appropriate.

Panel members should recuse themselves from judging where there is a personal or professional relationship with an entrant and there may be a perceived (or other) conflict or bias.

Winners' prize

Winners receive up to \$10,000 to attend an international rail or transport conference of their choice. This includes conference / exhibition entry fees, travel, accommodation and expenses totalling an amount up to \$10,000 AUD (This amount includes GST and is further defined in the Award Entrant Rules and Procedures.). The conference / exhibition must be consistent with the objectives of the RTAA.

The winner will be invited to join the RTAA Management Committee for a period of 12 months.

The aim of this role is to foster the involvement of emerging specialists in rail and engagement with industry groups such as the RTAA.



INDIVIDUAL AWARDS

The winner's employer will also receive a certificate acknowledging the individual's achievement.

Other prizes

Second and third place entrants may receive prizes up to the value of up to \$2000 and \$1000 AUD (GST inclusive) respectively. These prizes are to support the costs for the individuals to attend a railway conference in Australia or overseas.

Awards for runners up will be made at the sole discretion of the judging panel and will be determined by the standard of excellence of the applications received.

All prizes must be redeemed by the prize winners within three years of the Award announcement. All winners (including first, second, or third prize) will receive free personal membership of the RTAA for three years.

Questions to address

1. Is your employer a current financial Corporate RTAA Member or have you been a Personal Member of the RTAA for a minimum of one (1) year?
2. Do you have 1-12 years (full time equivalent) rail experience, as of 1 January 2022?
3. Do you have a minimum of 3 years (full time equivalent) relevant work experience?
4. Are you an Australian or New Zealand citizen and/or have permanent residency?
5. Do you agree with RTAA's rules and procedures for recipients?
6. Do you give permission for key points from your nomination, to be shared with the wider rail industry? See supporting document (f) below.

Supporting documents

- a. Submission summary – this should demonstrate excellence and applied innovation in any of the fields described. (1000-word limit).
- b. Technical report – This will be the primarily judged component. It should focus on the project / work and demonstrate the entrant's contribution to rail. Any cover page or appendices will be excluded from the page limit. It is encouraged to include field / project details, tables, maps, sketches, graphs, diagrams and photographs which demonstrate the entrant's contribution to rail. (10-page limit)
- c. Resume – a CV evidencing the entrant's key involvement in and contribution to the rail industry, detailing his/her qualifications and experience. (Four-page limit)
- d. Identification - driver's licence, passport or other appropriate document that demonstrates Australia / New Zealand citizenship or residency.
- e. References – up to three, with a minimum of two, including a current RTAA member and an employer relevant to the project being submitted as part of the application. (Six-page limit)
- f. Overview of Nomination (A4) – please upload an overview of your nomination with contact details, for inclusion in the Rail Knowledge Bank and awards website. (one-page limit)



Young Achiever Award



This award is for excellence and innovation and is granted to an eligible young rail specialist in the rail infrastructure industry (who is not necessarily an engineer) to recognise and encourage their contribution to their field, or generally in areas that are relevant to the objectives of the Permanent Way Institution (PWI).

The intention of the prize is to encourage the professional development of the recipient.

The prize usually covers attendance at a major overseas rail industry event that is of relevance to both the PWI and the recipient such as a conference or exhibition, as approved by the PWI Management Committee.

The prize includes conference fees plus all reasonable costs for travel, accommodation and expenses totalling an amount up to \$10,000. The prize must be taken within two years of being presented.

If the recipient wishes for an extension of this two-year period then special approval is required from the PWI Management Committee.

Please ensure you read through the PWI Rules and Procedures document before submitting a nomination.

Criteria

This Award is open to individuals who are:

- a financial member of the Permanent Way Institution (PWI) NSW at the time of entry
- under the age of 35 as at 1 January 2022
- Agree with the PWI rules and procedures for recipients

Nominees will be judged by an independent panel appointed by the PWI on either a technical paper that has been written (and preferably presented) or a project or program of works that has been completed within the last 18 months.

There will then be a shortlisting where nominees will present their technical paper or project / program of works to the judges followed by a question and answer session. Nominees will be assessed on the following criteria:

Criteria Marks

Relevance to perway	10
Difficulties overcome	20
Quality of paper and/or presentation	20
Amount of innovation	15
Ongoing benefit to the transport industry	25
Technical excellence	10



Note

Previous winners of this Award (or similar such Awards, e.g. the RTAA) will be excluded from re-submitting an application for this Award for a period of no less than five years from the time of submitting their application for their winning Award.

The subject of the Award must relate to the applicant's current employer, who will be required to provide a reference.

The successful candidate will be required to submit a proposed itinerary for attendance at the proposed conference to the Judging Committee for endorsement before funding being approved.

The successful candidate will present at the next relevant Technical meeting or the Annual Convention, a summary of the attended conference and any associated industry visits.

Incomplete applications may incur a scoring penalty and will only be accepted at the discretion of the judging panel.

If you need assistance, please contact Julian Sharp via julian.sharp@cpbcon.com.au or 0437 638 398.

Details to be provided

- Contact Details - Permanent Way Young Achiever Award Nominee
- Contact Details - Person to liaise with regarding this nomination
- Contact Details - Applicant's referees' – Minimum of two references, with one to be from current employer
- If applicable, details of other Rail Industry Awards, that are still under consideration with their relevant judges, which may be taken into account by the Judging Committee

Questions to address

1. Is the Nominee a Financial Member of the Permanent Way Institution of the NSW section?
2. If I am successful, I am willing to present a report on my conference attendance to a PWI Technical Meeting.
3. I declare that I am not a previous winner of this Award or similar such Awards e.g. RTAA Emerging Rail Specialist Award during the last five years.
4. Do you agree with the PWI rules and procedures for recipients for this award?

Supporting documents

- a. Resume (Curriculum Vitae) - including date of birth, nationality, residency status, contact details including address, phone number and email (four-page limit)
- b. Statement of ambitions
- c. Description of project/paper/presentation
- d. Current photo (Remember this will appear in the PWI Journal and on a very large screen)
- e. Summary of project/paper - which will be placed in the PWI Journal. Please use this template when uploading your summary for the journal. (400-word limit)
- f. Letter of support from your employer or sponsor. (four-page limit)
- g. Reference(s) from other work related contacts e.g. Supervisors, Employees, Clients or Supplier (minimum of two references, with one to be from current employer). (four-page limit)
- h. Overview of Nomination (A4) – please upload an overview of your nomination (up to one A4 page) with contact details, for inclusion in the Rail Knowledge Bank and awards website. (one-page limit)



Young Rail Professional Award



Rail is full of young, enthusiastic and innovative individuals who contribute a great deal to not only their company but the wider rail industry. This Award aims to encourage these young individuals to pursue a career in rail whilst acknowledging their efforts.

The Award winner will receive registration, flights and accommodation to attend the RTSA Conference on Railway Excellence (CORE 2023).

Criteria

Eligible candidates for this Award must:

- have no more than 10 years' working experience in the rail environment, as at 1 January 2022
- demonstrate good leadership potential, and/or
- show that their work has contributed to best practice sustainability/ environmental/ technical/construction/ management solutions at a corporate or project level.

Questions to address

1. The Nominee had no more than 10 year's working experience in the rail environment, as of 1 January 2022
1. How long has the nominee worked in the rail industry and what positions have they held?
2. During their time in the rail industry, what notable projects/activities has the nominee initiated and/or led? (400-word limit)

3. What did the nominee's involvement provide for the activity/project? (400-word limit)
4. What did these projects/activities achieve for the organisation/rail industry? Please provide figures if possible and appropriate. (500-word limit)
5. Do you give permission for key points from your nomination, to be shared with the wider rail industry? See supporting document (c) below.

Supporting documents

- a. Supporting Material – must provide evidence of their direct involvement in their chosen activity/project examples, any such evidence provided will be kept confidential to the judges. Note that supporting material in the form of a CV is unlikely to satisfy the criteria. (10-page limit)
- b. Endorsement – if you are self-nominating, a second/third party endorsement and referee contact details must be provided if self-nominating for this award
- c. Overview of Nomination – please upload an overview of your nomination with contact details, for inclusion in the Rail Knowledge Bank and awards website. (one-page limit)



Career Achievement Award



The rail industry is only as good as the people who work in it. The Career Achievement Award recognises the passion and commitment of an individual who has spent many years in rail and who, through their efforts, has made a difference for a company or the greater industry.

Criteria

This category is open to individual nominations.

The nominee is required to meet each of the following criteria:

- Worked within the Australasian rail industry for at least 25 years
- Challenged the accepted norm in an attempt to promote debate and innovation on a specific issue(s)
- Been a demonstrated catalyst for change
- May have seen through the implementation of a particular project(s) involving a change process

Questions to be addressed

1. Has the nominee worked in the Australasian rail industry for more than 25 years?
1. How long has the nominee worked in the rail industry, and what positions have they held (summarise main roles)? (500-word limit)
2. Provide examples of how the nominee has demonstrated leadership and personal integrity throughout their career. (500-word limit)

3. During the nominee's time in the rail industry, what notable projects/activities have they initiated and/or led? (400-word limit)
4. What did the nominee's involvement provide to the projects/activities mentioned in question 4? (400-word limit)
5. What did these projects/activities achieve for the organisations/rail industry? (400-word limit)
6. Do you give permission for key points from your nomination, to be shared with the wider rail industry? See supporting document (c) below.

Supporting documents

- a. Supporting Material – optional (10-page limit)
- b. Endorsement – if you are self-nominating a second/third party endorsement and referee contact details must be provided
- c. Overview of Nomination – please upload an overview of your nomination with contact details, for inclusion in the Rail Knowledge Bank and awards website. (one-page limit)



Freight Rail Excellence Award



Criteria

Nominees must provide evidence of excellence in one or more of the following criteria:

- Attraction of new freight business to rail
- Revenue and business growth; job creation
- Innovation and flexibility in meeting customer requirements, including the adaptation of services or products
- Communication with customers and suppliers
- Targeted, planned investment
- Performance and safety improvement

Addressing the criteria

Nominating organisations must provide a statement to address the following, in line with the criteria.

1. Excellence in the attraction of new freight business to rail (400-word limit)
2. Excellence in revenue and business growth; job creation (400-word limit)
3. Excellence in innovation and flexibility in meeting customer requirements, including the adaptation of services and products (400-word limit)
4. Excellence in communication with customers and suppliers (400-word limit)
5. Excellence in targeted, planned investment (400-word limit)

6. Excellence in performance and safety improvement (400-word limit)
7. In 200 words or less, why should your organisation receive the Freight Rail Excellence Award? (200-word limit)
8. Do you give permission for key points from your nomination, to be shared with the wider rail industry? See supporting document (b) below

Supporting documents

- a. Supporting material (10-page limit)
- b. Overview of Nomination– please upload an overview of your nomination with contact details, for inclusion in the Rail Knowledge Bank and awards website. (one-page limit)



Heavy Haul Excellence Award



Criteria

Nominees must provide evidence of excellence in one or more of the following criteria:

1. Implemented a project or initiative in the heavy haul sector that:
 - Demonstrated leadership or innovation in the sector,
 - Delivered efficiency or productivity improvements, or
 - Achieved business and/or industry growth.
2. Achieved positive customer or stakeholder outcomes in the delivery of a project or initiative
3. Provided evidence of outcomes achieved as a result of the project or initiative
4. How has this project benefited or contributed to the advancement of the heavy haul sector? (400-word limit)
5. In 200 words or less, why should your organisation receive the Heavy Haul Excellence Award? (200-word limit)
6. Do you give permission for key points from your nomination, to be shared with the wider rail industry? See supporting document (b) below

Supporting documents

- a. Supporting material (10-page limit)
- b. Overview of Nomination- please upload an overview of your nomination with contact details, for inclusion in the Rail Knowledge Bank and awards website. (one-page limit)

Addressing the criteria

Nominating organisations must provide a statement to address the following, in line with the criteria.

1. Describe the project or initiative the organisation has implemented, and the outcomes it sought to achieve. (400-word limit)
2. How has the project or initiative demonstrated excellence or innovation in the heavy haul sector? (400-word limit)
3. What outcomes did the project or initiative achieve? Please provide figures if possible and appropriate (500-word limit)



Passenger Operations Excellence Award



Criteria

Nominees must provide evidence of excellence in one or more of the following criteria:

1. Implemented a project or initiative in the passenger rail sector that:
 - Demonstrated leadership or innovation in the sector,
 - Delivered efficiency or productivity improvements, or
 - Achieved business and/or industry growth.
2. Achieved positive customer or stakeholder outcomes in the delivery of a project or initiative
3. Provided evidence of outcomes achieved as a result of the project or initiative
4. How has this project benefited or contributed to the advancement of the passenger rail sector? (400-word limit)
5. In 200 words or less, why should your organisation receive the Passenger Operations Excellence Award? (200-word limit)
6. Do you give permission for key points from your nomination, to be shared with the wider rail industry? See supporting document (b) below

Supporting documents

- a. Supporting material (10-page limit)
- b. Overview of Nomination– please upload an overview of your nomination with contact details, for inclusion in the Rail Knowledge Bank and awards website. (one-page limit)

Addressing the criteria

Nominating organisations must provide a statement to address the following, in line with the criteria.

1. Describe the project or initiative the organisation has implemented, and the outcomes it sought to achieve. (400-word limit)
2. How has the project or initiative demonstrated excellence or innovation in the passenger rail sector? (400-word limit)
3. What outcomes did the project or initiative achieve? Please provide figures if possible and appropriate (500-word limit)



Infrastructure Project Excellence Award



Criteria

Nominees must provide evidence of excellence in one or more of the following criteria:

1. Delivered a rail construction project that:
 - Demonstrated leadership or innovation in the sector,
 - Delivered efficiency or productivity improvements, or
 - Delivered new solutions to support the development of a sustainable, long term rail infrastructure network
2. Achieved positive customer or community stakeholder outcomes in the delivery of a rail project
3. Provided evidence of positive outcomes achieved as part of the project delivery
4. What outcomes or new solutions did the project deliver? Please provide figures if possible and appropriate (500-word limit)
5. How has this project's delivery benefited the industry and the community it serves? (400-word limit)
6. In 200 words or less, why should your organisation receive the Passenger Operations Excellence Award? (200-word limit)
7. Do you give permission for key points from your nomination, to be shared with the wider rail industry? See supporting document (b) below

Addressing the criteria

Nominating organisations must provide a statement to address the following, in line with the criteria.

1. Describe the project the organisation has implemented, and the outcomes it sought to achieve. (400-word limit)
2. How has the project demonstrated excellence or innovation in the rail construction sector? (400-word limit)
3. What approach was taken to support efficiency and sustainable outcomes as the project becomes operational? (400-word limit)

Supporting documents

- a. Supporting material (10-page limit)
- b. Overview of Nomination– please upload an overview of your nomination with contact details, for inclusion in the Rail Knowledge Bank and awards website. (one-page limit)



Supplier Excellence Award



Criteria

Nominees must provide evidence of excellence in one or more of the following criteria:

1. Implemented a project or initiative within the rail supply chain that:
 - Demonstrated leadership or innovation in the sector,
 - Delivered efficiency or productivity improvements, or
 - Achieved business and/or industry growth.
2. Achieved positive customer or stakeholder outcomes in the delivery of a project or initiative
3. Provided evidence of outcomes achieved as a result of the project or initiative
4. How has this project benefited or contributed to the advancement of the rail industry, or supported improved outcomes for the supplier's rail industry customers? (400-word limit)
5. In 200 words or less, why should your organisation receive the Supplier Excellence Award? (200-word limit)
6. Do you give permission for key points from your nomination, to be shared with the wider rail industry? See supporting document (b) below

Supporting documents

- a. Supporting material (10-page limit)
- b. Overview of Nomination- please upload an overview of your nomination with contact details, for inclusion in the Rail Knowledge Bank and awards website. (one-page limit)

Addressing the criteria

Nominating organisations must provide a statement to address the following, in line with the criteria.

1. Describe the project or initiative the organisation has implemented, and the outcomes it sought to achieve. (400-word limit)
2. How has the project or initiative demonstrated excellence or innovation in the by a supplier in the rail industry? (400-word limit)
3. What outcomes did the project or initiative achieve? Please provide figures if possible and appropriate (500-word limit)



Safety Excellence Award



RAIL INDUSTRY SAFETY AND STANDARDS BOARD

Safety in rail is paramount and the industry prides itself on its strong safety record. Companies across Australia and New Zealand are implementing world class safety strategies and developing new technologies to ensure rail operations are safe and reliable.

The Safety Excellence Award aims to recognise this important work and promote rail's efforts to remain as efficient, effective and safe as possible.

Nomination process

The winners of each category in RISSB's Rail Safety Awards, to be held in May, will be automatically nominated as a finalist in the Safety Excellence Award. No additional nominations will be accepted. Rail Safety Awards categories include:

- **Safety Leadership Program / Initiative:** recognising programs that promote and improve the overall safety capability of an organisation's leadership team
- **Wellbeing Program Incorporating Mental Health:** celebrating the best wellbeing program that builds resilience and belonging and recognises emerging challenges to the workforce
- **Industry Safety Professional of the Year:** recognising the overall achievements of a safety professional in improving the health, safety and wellbeing outcomes of their team or organisation
- **Safety Initiative by a Young Rail Employee (under 30 years):** recognising excellence and innovation by a young rail worker to encourage their contribution to the field of safety
- **Worker Improvement Outcome:** recognising a worker who has championed safety protection arrangements either as a Protection Officer, Depot Protection or similar, to provide exemplary safety outcomes for their co-workers over the past 12 months.



Customer Service Excellence Award



Customer service in rail is paramount, whether it be moving a customer's goods via rail freight; transporting people within a busy passenger network; or providing a consulting service or advice. The Customer Service Excellence Award acknowledges the great service provided by a company in the rail industry.

Criteria

Nominees are required to meet each of the following criteria:

- Customer service excellence in the performance of a role or project
- Leadership or innovation in customer service
- Provide evidence to prove the customer service performance contributed to the improvement of overall business performance

Questions to be addressed

1. How has the nominee/s demonstrated customer service excellence? (400-word limit)
2. How has the nominee/s demonstrated leadership or innovation in customer service? (400-word limit)
3. How has the nominee/s customer service performance contributed to the improvement of business performance? Please provide figures if possible and appropriate. (500-word limit)

4. In 200 words or less, why should the nominee receive the Australasian Rail Industry Customer Service Award? (200-word limit)
5. Do you give permission for key points from your nomination, to be shared with the wider rail industry? See supporting document (b) below.

Supporting documents

- a. Supporting material – such as testimonials from customers. (10-page limit)
- b. Overview of Nomination – please upload an overview of your nomination with contact details, for inclusion in the Rail Knowledge Bank and awards website. (one-page limit)



Employee Engagement Excellence Award



The Employee Engagement category reflects the spirit of cooperation and respect between an organisation and its employees. It encourages organisations to work constructively with employees to achieve industry growth.

Criteria

This category is open to organisations that have implemented a project that constructively engages workers in workplace decision making, leading to either:

- improvements in efficiency or productivity,
- improvements in workplace safety, or
- business and/or industry growth.

Other examples of employee engagement that have resulted in positive 'win/win' outcomes in the workplace that do not fit the above three examples will also be considered.

Questions to be addressed

1. How has the organisation identified an issue regarding its engagement with its employees and employee representatives, and how has the organisation taken steps to remedy the situation? (400-word limit)
2. Describe the project the organisation developed/implemented to improve engagement. (400-word limit)
3. What outcomes has this project produced and how has it improved the organisations efficiency, productivity, or

safety? Please provide testimonials or figures if possible and appropriate. (500-word limit)

4. How has the project added to the benefit of the rail business and/or industry in relation to engaging with employees? Please provide testimonials and figures if possible and appropriate. (500-word limit)
5. In 200 words or less, why should the nominee receive the Employee Engagement Award? (200-word limit)
6. Do you give permission for key points from your nomination, to be shared with the wider rail industry? See supporting document (b) below

Supporting documents

- a. Supporting material (10-page limit)
- b. Overview of Nomination – please upload an overview of your nomination with contact details, for inclusion in the Rail Knowledge Bank and awards website. (one-page limit)



Rail Innovation of the Year Award



Innovation is the cornerstone of any industry. Remaining competitive in the rail industry requires working smarter, working to get more out of existing resources, innovating and putting those innovations to work.

The Rail Innovation of the Year Award recognises leadership through the practical application of innovative solutions for new and existing market needs resulting in a commercial, environmental and/or social benefit.

Criteria

Nominees must meet at least three of the four criteria:

- Developed an innovation in a specified core area of the organisation that can contribute to improved business practice and/or an improved user experience
- Are using or plan to use the new innovation and technology in everyday practice
- Have thoroughly tested and proven the safety of the new technology
- Provide evidence on how the innovation contributed to improved business practice, the industry's betterment, or an improved user experience

Questions to be addressed

1. Brief description of the innovation developed by the organisation (400-word limit)
2. Has the innovative been tested and proven to be safe and effective? Give an example of these results. (400-word limit)
3. How has this innovation contributed to improved business practice or the betterment of the industry as a whole? Please provide figures if possible and appropriate. (500-word limit)
4. Give examples of how the organisation/ industry is using or plans to use the new innovation in everyday practice? (400-word limit)
5. In 200 words or less, why should your organisation receive the Rail Innovation of the Year Award? (200-word limit)
6. Do you give permission for key points from your nomination, to be shared with the wider rail industry? See supporting document (b) below.

Supporting documents

- a. Supporting material (10-page limit)
- b. Overview of Nomination – please upload an overview of your nomination with contact details, for inclusion in the Rail Knowledge Bank and awards website. (one-page limit)



Sustainability and Environmental Excellence Award



Projects and business practices that demonstrate creative and practical solutions in the area of sustainability and the environment are helping to modernise the rail sector. The Sustainability and Environmental Excellence Award aims to recognise and promote progress towards sustainability excellence and innovation in the rail industry.

Criteria

This category is open to organisations (not individuals). Nominees must provide evidence of excellence in one or more of the following criteria:

- Demonstrate applications or solutions in the area of sustainability and environment for rollingstock or infrastructure projects. This must be in one or more whole-of-life aspects such as design, procurement, manufacturing source materials, production processes, maintenance materials and practices, maintenance facilities, life extension or disposal of sub-components and assets
- Demonstrate creative or novel sustainability and/or environmental solutions in areas such as technology, design, society, community, or economy and how they are proactively being used to modernise and improve the competitiveness of the rail sector, particularly without waiting for legislation.

Questions to be addressed

1. How has the nominee demonstrated the use of applications or solutions in the

area of Sustainability and Environment for rollingstock or infrastructure projects, in one or more whole-of-life aspects such as design, procurement, manufacturing source materials, production processes, maintenance materials and practices, maintenance facilities, life extension or disposal of sub-components and assets? (500-word limit)

2. How has the nominee demonstrated the use of creative or novel sustainability and/or environmental solutions in areas such as technology, design, society, community, or economy and how could they proactively use such solutions to modernise and increase the competitiveness of the rail sector, particularly without waiting for legislation? (500-word limit)
3. In 200 words or less, why should your organisation receive the Sustainability and Environmental Excellence Award? (200-word limit)
4. Do you give permission for key points from your nomination, to be shared with the wider rail industry? See supporting document (b) below.

Supporting documents

- a. Supporting material (10-page limit)
- b. Overview of Nomination – please upload an overview of your nomination with contact details, for inclusion in the Rail Knowledge Bank and awards website. (one-page limit)



Diversity and Inclusion Excellence Award



Criteria

This category is open to organisations with programs currently underway or complete that can demonstrate how they meet the following criteria:

- The organisation has identified a diversity issue within its business and has taken steps to remedy the situation
 - Provide statistical data supporting the efforts of the organisation in the area of diversity, e.g. the percentage of staff in the organisation including but not limited to gender, age and ethnicity.
 - Detail the development, delivery and outcomes of the initiative
 - Describe how the initiative has added to the benefit of the rail industry in relation to diversity
4. How was the initiative/program added to the benefit of the rail industry in relation to diversity? Please provide figures if possible and appropriate. (500-word limit)
 5. In 200 words or less, why should the nominee organisation receive the Diversity and Inclusion Excellence Award? (200-word limit)
 6. Do you give permission for key points from your nomination, to be shared with the wider rail industry? See supporting document (b) below.

Supporting documents

- a. Supporting material (10-page limit)
- b. Overview of Nomination – please upload an overview of your nomination with contact details, for inclusion in the Rail Knowledge Bank and awards website. (one-page limit)

Questions to be addressed

1. How has the organisation identified a diversity issue within its business and how have they taken steps to remedy the situation? (400-word limit)
2. Provide any statistical data supporting the efforts of the organisation in the area of diversity. For example, the percentage of staff in the organisation, including but not limited to, gender, age and ethnicity. (400-word limit)
3. Provide details of the development, delivery and outcomes of the initiative/program. (500-word limit)



Wellbeing in Rail Award

TrackSAFE Foundation

The TrackSAFE Foundation is a harm prevention charity established in 2012 by the Australasian Railway Association and UGL in order to prevent suicides and reduce accidents and injuries on the rail network, as well as improve the wellbeing of rail employees.

For further information on TrackSAFE visit www.tracksafefoundation.com.au or www.tracksafe.co.nz.

Criteria

With rail industry employees working in an extraordinary environment during 2020 and 2021, this year's Wellbeing in Rail Award will profile and recognise the diverse range of initiatives and projects organisations have implemented to:

- support the mental and/or physical wellbeing of their employees, and/or
- reduce and/or enhance the management of trauma experienced by employees because of a workplace incident.

Multiple nominations

If submitting multiple nominations, please submit a new entry for each initiative/project.

Questions to address

1. What is your organisation's name?
2. What is the title of the nominated initiative/project?
3. Is this initiative/project aiming to:
 - Support the mental and/or physical wellbeing of your employees, or

- Reduce and/or enhance the management of trauma experienced by employees because of a workplace incident.
4. Describe your initiative/project using the following headings (1500-word limit)
 - Objective(s)
 - How the project was implemented
 - How many staff were involved/received. Include the benefits of the initiative/project (number and percentage of workforce or percentage of relevant workforce)
 - Existing or new initiative/project. Was it in direct response to the 2021/22 environment?
 - Was the initiative/project developed/refined with employee input? What impact has the initiative/project made/is making to your employees?
 - Initiative/project timeframe
 - Role of senior management
 - Other information
 5. Do you give permission for key points from your nomination, to be shared with the wider rail industry? See supporting document (b) below.

Supporting documents

- f. Supporting material (10-page limit)
- g. Overview of Nomination – please upload an overview of your nomination with contact details, for inclusion in the Rail Knowledge Bank and awards website. (one-page limit)



The ARA acknowledges and respects individuals' privacy in the context of the ARA activities, and in this case, the Australasian Rail Industry Awards.

The ARA collects personal information like contact details, in respect of:

- certain officers, employees and members of its member organisations;
- various decision-makers and opinion leaders, including parliamentarians, their advisers and journalists; and
- individual and corporate correspondents with the ARA.

The information collected is to process Award registrations applications, keeping individuals informed of upcoming events, assisting the ARA in improving its service to its members and advocacy work undertaken by ARA.

Personal information in respect of decision-makers and opinion leaders is generally available to the public. The ARA assumes that the decision-makers and opinion leaders concerned have consented to this information being recorded and stored by the ARA.

The ARA also receives enquiries and requests for information from many individuals and organisations.

These inquiries and requests necessarily result in the storage of personal data associated with those requests. The personal information provided by the queries is held for that correspondence.

Some individuals whose personal information is held by the ARA may want to deal with it on an anonymous basis. Where it is practicable to do so, the ARA will respect such requirements.

The ARA will provide relevant details of, amend or remove any personal information detailed above on request from individual or organisations.

Cancellation, refunds and substitution

All Awards Dinner ticket sales are processed in Australian Dollars (AUD).

Cancellations must be advised in writing at least 14 days prior to the Awards Dinner. A refund will not be given if a guest fails to attend or cancels within 14 days before. Substitutions can be made at any time.

The ARA reserves the right to postpone or cancel a event and will make every effort to contact participants in the event of an alteration to the program.

Terms of payment

Payment is required within 14 days of receipt of registration and must be received before the course/event commencement.

Association number: A03958

ABN: 64 217 302 489

For more information on the nomination process, sponsorship or the award dinner, contact us at **awards@ara.net.au**.